

1. Definitions

- 1.1 “MSP Shopfittings” shall mean MS Solutions Plus Pty Ltd T/A MSP Shopfittings its successors and assigns or any person acting on behalf of and with the authority of MS Solutions Plus Pty Ltd T/A MSP Shopfittings.
- 1.2 “Client” shall mean the Client (or any person acting on behalf of and with the authority of the Client) as described on any quotation, work authorisation or other form as provided by MSP Shopfittings to the Client.
- 1.3 “Guarantor” means that person (or persons), or entity, who agrees to be liable for the debts of the Client on a principal debtor basis.
- 1.4 “Goods” shall mean Goods supplied by MSP Shopfittings to the Client (and where the context so permits shall include any supply of Services as hereinafter defined) and are as described on the invoices, quotation, work authorisation or any other forms as provided by MSP Shopfittings to the Client.
- 1.5 “Services” shall mean all Services supplied by MSP Shopfittings to the Client and includes any advice or recommendations (and where the context so permits shall include any supply of Goods as defined above).
- 1.6 “Price” shall mean the price payable for the Goods as agreed between MSP Shopfittings and the Client in accordance with clause 3 of this contract.

2. Acceptance

- 2.1 Any instructions received by MSP Shopfittings from the Client for the supply of Goods and/or the Client's acceptance of Goods supplied by MSP Shopfittings shall constitute acceptance of the terms and conditions contained herein.
- 2.2 Where more than one Client has entered into this agreement, the Clients shall be jointly and severally liable for all payments of the Price.
- 2.3 Upon acceptance of these terms and conditions by the Client the terms and conditions are binding and can only be amended with the written consent of MSP Shopfittings.
- 2.4 The Client shall give MSP Shopfittings not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client or any change in the Client's name and/or any other change in the Client's details (including but not limited to, changes in the Client's address, facsimile number, or business practice). The Client shall be liable for any loss incurred by MSP Shopfittings as a result of the Client's failure to comply with this clause.

3. Price And Payment

- 3.1 At MSP Shopfittings' sole discretion the Price shall be either:
 - (a) as indicated on invoices provided by MSP Shopfittings to the Client in respect of Goods supplied; or
 - (b) MSP Shopfittings' quoted Price (subject to clause 4) which shall be binding upon MSP Shopfittings provided that the Client shall accept MSP Shopfittings' quotation in writing within thirty (30) days.
- 3.2 At MSP Shopfittings' sole discretion a deposit may be required.
- 3.3 At MSP Shopfittings' sole discretion:
 - (a) payment shall be due on delivery of the Goods; or
 - (b) payment shall be due before delivery of the Goods; or
 - (c) payment for approved Clients shall be made by instalments in accordance with MSP Shopfittings' payment schedule; or
 - (d) payment for approved Client's shall be due thirty (30) days following the end of the month in which a statement is posted to the Client's address or address for notices.
- 3.4 MSP Shopfittings may submit a detailed payment claim at intervals not less than one month for work performed up to the end of each month. The value of work so performed shall include the reasonable value of authorised variations, whether or not the value of such variations has been finally agreed between the parties, and the value of materials delivered to the site but not installed. Progress payment shall be made within seven (7) working days of each monthly payment claim.
- 3.5 Time for payment for the Goods shall be of the essence and will be stated on the invoice or any other forms. If no time is stated then payment shall be due seven (7) days following the date of the invoice.
- 3.6 Payment will be made by cash, or by cheque, or by bank cheque, or by direct credit, or by any other method as agreed to between the Client and MSP Shopfittings.
- 3.7 GST and other taxes and duties that may be applicable shall be added to the Price except when they are expressly included in the Price.

4. Variation

- 4.1 In the event that the Client requests a variation, MSP Shopfittings will give the Client a written variation document detailing the work, the Price, the estimated time to undertake the variation, and the likely delay, if any, and require written acceptance of the variation before commencing work on the variation.
- 4.2 MSP Shopfittings reserves the right to change the Price in the event of a variation to MSP Shopfittings' quotation. In the event the Client requests changes after commencement of the Services then MSP Shopfittings (at its sole discretion) shall be entitled not only to vary the Price but the term of the contract. All variations shall be in writing detailing the reason for the variation, the change in the Price, term and/or the scope of the contract and shall be signed by both parties.

5. Delivery Of Goods

- 5.1 At MSP Shopfittings' sole discretion delivery of the Goods shall take place when:
 - (a) the Client takes possession of the Goods at MSP Shopfittings' address; or

- (b) the Client takes possession of the Goods at the Client's nominated address (in the event that the Goods are delivered by MSP Shopfittings or MSP Shopfittings' nominated carrier); or
 - (c) the Client's nominated carrier takes possession of the Goods in which event the carrier shall be deemed to be the Client's agent.
- 5.2 At MSP Shopfittings' sole discretion the costs of delivery are:
- (a) in addition to the Price; or
 - (b) for the Client's account.
- 5.3 The Client shall make all arrangements necessary to take delivery of the Goods whenever they are tendered for delivery. In the event that the Client is unable to take delivery of the Goods as arranged then MSP Shopfittings shall be entitled to charge a reasonable fee for redelivery.
- 5.4 Delivery of the Goods to a third party nominated by the Client is deemed to be delivery to the Client for the purposes of this agreement.
- 5.5 MSP Shopfittings may deliver the Goods by separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.
- 5.6 The Client shall take delivery of the Goods tendered notwithstanding that the quantity so delivered shall be either greater or lesser than the quantity purchased provided that:
- (a) such discrepancy in quantity shall not exceed five percent (5%); and
 - (b) the Price shall be adjusted pro rata to the discrepancy.
- 5.7 The failure of MSP Shopfittings to deliver shall not entitle either party to treat this contract as repudiated.
- 5.8 MSP Shopfittings shall not be liable for any loss or damage whatever due to failure by MSP Shopfittings to deliver the Goods (or any of them) promptly or at all.

6. Risk

- 6.1 If MSP Shopfittings retains ownership of the Goods nonetheless, all risk for the Goods passes to the Client on delivery.
- 6.2 If any of the Goods are damaged or destroyed following delivery but prior to ownership passing to the Client, MSP Shopfittings is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by MSP Shopfittings is sufficient evidence of MSP Shopfittings' rights to receive the insurance proceeds without the need for any person dealing with MSP Shopfittings to make further enquiries.

7. Title

- 7.1 MSP Shopfittings and Client agree that ownership of the Goods shall not pass until:
- (a) the Client has paid MSP Shopfittings all amounts owing for the particular Goods; and
 - (b) the Client has met all other obligations due by the Client to MSP Shopfittings in respect of all contracts between MSP Shopfittings and the Client.
- 7.2 Receipt by MSP Shopfittings of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised and until then MSP Shopfittings' ownership or rights in respect of the Goods shall continue.
- 7.3 It is further agreed that:
- (a) where practicable the Goods shall be kept separate and identifiable until MSP Shopfittings shall have received payment and all other obligations of the Client are met; and
 - (b) until such time as ownership of the Goods shall pass from MSP Shopfittings to the Client MSP Shopfittings may give notice in writing to the Client to return the Goods or any of them to MSP Shopfittings. Upon such notice the rights of the Client to obtain ownership or any other interest in the Goods shall cease; and
 - (c) MSP Shopfittings shall have the right of stopping the Goods in transit whether or not delivery has been made; and
 - (d) if the Client fails to return the Goods to MSP Shopfittings then MSP Shopfittings or MSP Shopfittings' agent may enter upon and into land and premises owned, occupied or used by the Client, or any premises as the invitee of the Client, where the Goods are situated and take possession of the Goods; and
 - (e) the Client is only a bailee of the Goods and until such time as MSP Shopfittings has received payment in full for the Goods then the Client shall hold any proceeds from the sale or disposal of the Goods on trust for MSP Shopfittings; and
 - (f) the Client shall not deal with the money of MSP Shopfittings in any way which may be adverse to MSP Shopfittings; and
 - (g) the Client shall not charge the Goods in any way nor grant nor otherwise give any interest in the Goods while they remain the property of MSP Shopfittings; and
 - (h) MSP Shopfittings can issue proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods may not have passed to the Client; and
 - (i) until such time that ownership in the Goods passes to the Client, if the Goods are converted into other products, the parties agree that MSP Shopfittings will be the owner of the end products.

8. Client's Disclaimer

- 8.1 The Client hereby disclaims any right to rescind, or cancel any contract with MSP Shopfittings or to sue for damages or to claim restitution arising out of any misrepresentation made to the Client by MSP Shopfittings and the Client acknowledges that the Goods are bought relying solely upon the Client's skill and judgment.

9. Defects

- 9.1 The Client shall inspect the Goods on delivery and shall within seven (7) days of delivery (time being of the essence) notify MSP Shopfittings of any alleged defect, shortage in quantity, damage or failure to comply with the description or quote. The Client shall afford MSP Shopfittings an opportunity to inspect the Goods within a reasonable time following delivery if the Client believes the Goods are defective in any way. If the Client shall fail to comply with these provisions the Goods shall be presumed to be free from any defect or damage. For defective Goods, which MSP Shopfittings has agreed in writing that the Client is entitled to reject, MSP Shopfittings' liability is limited to either (at MSP Shopfittings' discretion) replacing the Goods or repairing the Goods, except where the Client has acquired Goods as a consumer within the meaning of the Trade Practices Act 1974 (CWlth) or the Fair Trading Acts of the relevant state or territories of Australia, and is therefore also entitled to, at the consumer's discretion either a refund of the purchase price of the Goods, or repair of the Goods, or replacement of the Goods.

10. Returns

- 10.1 Returns will only be accepted provided that:
- (a) the Client has complied with the provisions of clause 9.1; and
 - (b) MSP Shopfittings has agreed in writing to accept the return of the Goods; and
 - (c) the Goods are returned at the Client's cost within seven (7) days of the delivery date; and
 - (d) MSP Shopfittings will not be liable for Goods which have not been stored or used in a proper manner; and
 - (e) the Goods are returned in the condition in which they were delivered and with all packaging material, brochures and instruction material in as new condition as is reasonably possible in the circumstances; and
 - (f) the Goods are not custom made.
- 10.2 MSP Shopfittings may (in its discretion) accept the return of Goods for credit but this may incur a handling fee of fifteen percent (15%) of the value of the returned Goods plus any freight.

11. The Commonwealth Trade Practices Act 1974 ("TPA") and Fair Trading Acts ("FTA")

- 11.1 Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the TPA or the FTA in each of the States and Territories of Australia, except to the extent permitted by those Acts where applicable.

12. Warranty

- 12.1 To the extent permitted by statute, no warranty is given by MSP Shopfittings as to the quality or suitability of the Goods for any purpose and any implied warranty, is expressly excluded. MSP Shopfittings shall not be responsible for any loss or damage to the Goods, or caused by the Goods, or any part thereof however arising.

13. Intellectual Property

- 13.1 Where MSP Shopfittings has designed, drawn or written Goods for the Client, then the copyright in those designs and drawings and documents shall remain vested in MSP Shopfittings, and shall only be used by the Client at MSP Shopfittings' discretion.
- 13.2 The Client warrants that all designs or instructions to MSP Shopfittings will not cause MSP Shopfittings to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify MSP Shopfittings against any action taken by a third party against MSP Shopfittings in respect of any such infringement.

14. Default & Consequences of Default

- 14.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and one half percent (2.5%) per calendar month and such interest shall compound monthly at such a rate after as well as before any judgment.
- 14.2 If the Client defaults in payment of any invoice when due, the Client shall indemnify MSP Shopfittings from and against all costs and disbursements incurred by MSP Shopfittings in pursuing the debt including legal costs on a solicitor and own client basis and MSP Shopfittings' collection agency costs.
- 14.3 Without prejudice to any other remedies MSP Shopfittings may have, if at any time the Client is in breach of any obligation (including those relating to payment), MSP Shopfittings may suspend or terminate the supply of Goods to the Client and any of its other obligations under the terms and conditions. MSP Shopfittings will not be liable to the Client for any loss or damage the Client suffers because MSP Shopfittings has exercised its rights under this clause.
- 14.4 If any account remains overdue after thirty (30) days then an amount of the greater of twenty dollars (\$20.00) or ten percent (10.00%) of the amount overdue (up to a maximum of two hundred dollars (\$200.00)) shall be levied for administration fees which sum shall become immediately due and payable.
- 14.5 Without prejudice to MSP Shopfittings' other remedies at law MSP Shopfittings shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to MSP Shopfittings shall, whether or not due for payment, become immediately payable in the event that:
- (a) any money payable to MSP Shopfittings becomes overdue, or in MSP Shopfittings' opinion the Client will be unable to meet its payments as they fall due; or
 - (b) the Client becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or

(c) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

15. Security And Charge

- 15.1 Despite anything to the contrary contained herein or any other rights which MSP Shopfittings may have howsoever:
- (a) where the Client and/or the Guarantor (if any) is the owner of land, realty or any other asset capable of being charged, both the Client and/or the Guarantor agree to mortgage and/or charge all of their joint and/or several interest in the said land, realty or any other asset to MSP Shopfittings or MSP Shopfittings' nominee to secure all amounts and other monetary obligations payable under these terms and conditions. The Client and/or the Guarantor acknowledge and agree that MSP Shopfittings (or MSP Shopfittings' nominee) shall be entitled to lodge where appropriate a caveat, which caveat shall be withdrawn once all payments and other monetary obligations payable hereunder have been met.
 - (b) should MSP Shopfittings elect to proceed in any manner in accordance with this clause and/or its sub-clauses, the Client and/or Guarantor shall indemnify MSP Shopfittings from and against all MSP Shopfittings' costs and disbursements including legal costs on a solicitor and own client basis.
 - (c) the Client and/or the Guarantor (if any) agree to irrevocably nominate constitute and appoint MSP Shopfittings or MSP Shopfittings' nominee as the Client's and/or Guarantor's true and lawful attorney to perform all necessary acts to give effect to the provisions of this clause 15.1.

16. Cancellation

- 16.1 MSP Shopfittings may cancel any contract to which these terms and conditions apply or cancel delivery of Goods at any time before the Goods are delivered by giving written notice to the Client. On giving such notice MSP Shopfittings shall repay to the Client any sums paid in respect of the Price. MSP Shopfittings shall not be liable for any loss or damage whatever arising from such cancellation.
- 16.2 In the event that the Client cancels delivery of Goods the Client shall be liable for any loss incurred by MSP Shopfittings (including, but not limited to, any loss of profits) up to the time of cancellation.

17. Privacy Act 1988

- 17.1 The Client and/or the Guarantor/s agree for MSP Shopfittings to obtain from a credit reporting agency a credit report containing personal credit information about the Client and Guarantor/s in relation to credit provided by MSP Shopfittings.
- 17.2 The Client and/or the Guarantor/s agree that MSP Shopfittings may exchange information about the Client and the Guarantor/s with those credit providers either named as trade referees by the Client or named in a consumer credit report issued by a credit reporting agency for the following purposes:
- (a) to assess an application by Client; and/or
 - (b) to notify other credit providers of a default by the Client; and/or
 - (c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or
 - (d) to assess the credit worthiness of Client and/or Guarantor/s.
- 17.3 The Client consents to MSP Shopfittings being given a consumer credit report to collect overdue payment on commercial credit (Section 18K(1)(h) Privacy Act 1988).
- 17.4 The Client agrees that personal credit information provided may be used and retained by MSP Shopfittings for the following purposes and for other purposes as shall be agreed between the Client and MSP Shopfittings or required by law from time to time:
- (a) provision of Goods; and/or
 - (b) marketing of Goods by MSP Shopfittings, its agents or distributors in relation to the Goods; and/or
 - (c) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to provision of Goods; and/or
 - (d) processing of any payment instructions, direct debit facilities and/or credit facilities requested by Client; and/or
 - (e) enabling the daily operation of Client's account and/or the collection of amounts outstanding in the Client's account in relation to the Goods.
- 17.5 MSP Shopfittings may give information about the Client to a credit reporting agency for the following purposes:
- (a) to obtain a consumer credit report about the Client; and/or
 - (b) allow the credit reporting agency to create or maintain a credit information file containing information about the Client.

18. Unpaid MSP Shopfittings' Rights

- 18.1 Where the Client has left any item with MSP Shopfittings for repair, modification, exchange or for MSP Shopfittings to perform any other Service in relation to the item and MSP Shopfittings has not received or been tendered the whole of the Price, or the payment has been dishonoured, MSP Shopfittings shall have:
- (a) a lien on the item;
 - (b) the right to retain the item for the Price while MSP Shopfittings is in possession of the item;
 - (c) a right to sell the item.
- 18.2 The lien of MSP Shopfittings shall continue despite the commencement of proceedings, or judgment for the Price having been obtained.

19. Building and Construction Industry Security of Payments Act 1999

- 19.1 At the Seller's sole discretion, if there are any disputes or claims for unpaid Goods and/or Services then the provisions of the Building and Construction Industry Security of Payments Act 1999 may apply.
- 19.2 Nothing in this agreement is intended to have the affect of contracting out of any applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by the Act where applicable.

20. General

- 20.1 If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 20.2 These terms and conditions and any contract to which they apply shall be governed by the laws of New South Wales and are subject to the jurisdiction of the courts of New South Wales.
- 20.3 MSP Shopfittings shall be under no liability whatever to the Client for any indirect loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by MSP Shopfittings of these terms and conditions.
- 20.4 In the event of any breach of this contract by MSP Shopfittings the remedies of the Client shall be limited to damages which under no circumstances shall exceed the Price of the Goods.
- 20.5 The Client shall not be entitled to set off against or deduct from the Price any sums owed or claimed to be owed to the Client by MSP Shopfittings.
- 20.6 MSP Shopfittings may license or sub-contract all or any part of its rights and obligations without the Client's consent.
- 20.7 MSP Shopfittings reserves the right to review these terms and conditions at any time. If, following any such review, there is to be any change to these terms and conditions, then that change will take effect from the date on which MSP Shopfittings notifies the Client of such change.
- 20.8 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, drought, storm or other event beyond the reasonable control of either party.
- 20.9 The failure by MSP Shopfittings to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect MSP Shopfittings' right to subsequently enforce that provision.